FY 05 CALENDAR (OCTOBER 2004- SEPTEMBER 2005)

MANACEMENT					COURSE DATES AND COURSE CODES								
MANAGEMENT ANALYSIS	COST	OCT 04	NOV 04	DEC 04	JAN 05	FEB 05	MAR 05	APR 05	MAY 05	JUN 05	JUL 05	AUG 05	SEP 05
Management Analysis I: Strategic Ops Planning	\$575						21-24						
Management Analysis II: Operations Design	\$575							18-21					
Management Analysis III: Operations Management	\$575									06-09			
Management Analysis IV: Quantitative Techniques	\$575												19-22
Cost Benefit Analysis for Decision Support	\$300						28-29						
Data Analysis Using Microsoft Excel	\$575								02-05		11-14	15-18	
Data Collection and Analysis Techniques	\$575									27-30			
Measuring Organizational Improvement	\$300						04-05						
Performance Measurement	\$300										11-12		
Presenting Statistics Using Charts, Graphs and Tables	\$300										13-14		
Putting Numbers to Work for YouAn Introduction to Statistics	\$575											22-25	

COURSE TITLE:	MANAGEMENT ANALYS	SIS I: STRATEGIC	
	OPERATIONS PLANNING	G	
VENDOR:	Kais E Systems, Inc.		
	11350 Random Hills Road		
	Suite 650, #632		
	Fairfax, VA 22030		
LOCATION:	Employee Development Center, Buildin	ng #2189	
	DATE:	NOMINATION DEADLINE:	
	21-24 Mar 05	21 Feb 05	
TIME:	8:00 a.m. – 4:00 p.m.		
DESCRIPTION:	Many organizations implicitly believe th Caught unprepared when major change for the right decision. This seminar will supervisors, management and program unknown future, and make their operatialigned with their strategic plan. Particitechniques and insights as well as how logistical support. They learn to align in develop insight into organizational cultuwithin the organization; analyze core preformance measure and compensation resources to support initiatives.	help managers, team leader, an analysts and others prepare for an ions effective, productive, and pants learn strategic planning to ensure organizational and adividual and organizational goals; are; establish core competencies rocesses for efficiency; link on to strategy; and allocate	
OBJECTIVE:	Upon completion of the course, students will be able to: ❖ Discuss competitiveness, strategy and productivity. ❖ Differentiate features of operations systems. ❖ Identify elements of a good forecast. ❖ List the steps in the forecasting process. ❖ Discuss approaches to forecasting. ❖ Choose a forecasting technique. ❖ Use forecasting information.		
AUDIENCE:	This course is designed for management professionals.	nt analysts, managers, and other	
NOMINATIONS:	NAVAIR TEAM employees should request training by logging onto SAP R/3 using the SAP logon-pad. Complete step-by-step instructions can be found on the Career Development Office website at Career Development NOTE: Contractor personnel may attend on a space-available basis. Nominations must be made by letter addressed to the Program Coordinator. Once the nominee receives a confirmation of acceptance, a check made payable to the vendor must be sent directly to the Program Coordinator at the Employee Development Center prior to the first day of class.		
LENGTH:	4 Days		
CPE:	32 CPEs		
COST:	\$575		
METHOD OF PAYMENT:	Vendor accepts GCPC (Governmentwid	e Commercial Purchase Card).	
POC:	(301) 757-4123		

COURSE TITLE:	MANAGEMENT ANALYS	SIS II: OPERATIONS	
	DESIGN		
VENDOR:	Kais E Systems, Inc. 11350 Random Hills Road Suite 650, #632 Fairfax, VA 22030		
LOCATION:	Employee Development Center, Build	ing #2189	
	DATE: 18-21 Apr 05	NOMINATION DEADLINE: 18 Mar 05	
TIME:	8:00 a.m. – 4:00 p.m.		
DESCRIPTION:	Once a strategic plan is in place, the roperations. In this course, participants planning; identify products and service quality; develop location and layout structure; link operand organize and staff a team.	s learn how to conduct aggregate es to offer; determine capacity and rategies; design jobs and processes; rations and functional relationships;	
OBJECTIVE:	 Upon completion of the course, students will be able to: ❖ Discuss system design for services. ❖ Discuss legal, ethical, and environmental issues of the workplace. ❖ Design and develop tools for evaluating quality. ❖ Use decision theory for capacity planning. ❖ Discuss facility layout. ❖ Design work systems. ❖ Design a project plan. 		
AUDIENCE:	This course is designed for managem professionals.	ent analysts, managers, and other	
NOMINATIONS:	NAVAIR TEAM employees should request training by logging onto SAP R/3 using the SAP logon-pad. Complete step-by-step instructions can be found on the Career Development Office website at Career Development NOTE: Contractor personnel may attend on a space-available basis. Nominations must be made by letter addressed to the Program Coordinator. Once the nominee receives a confirmation of acceptance, a check made payable to the vendor must be sent directly to the Program Coordinator at the Employee Development Center prior to the first day of class.		
LENGTH:	4 Days		
CPE:	32 CPEs		
COST:	\$575		
METHOD OF PAYMENT:	Vendor accepts GCPC (Governmentwi	de Commercial Purchase Card).	
POC:	(301) 757-4123		

COURSE TITLE:	MANAGEMENT ANALYS	SIS III: OPERATIONS	
	MANAGEMENT		
VENDOR:	Kais E Systems, Inc. 11350 Random Hills Road Suite 650, #632 Fairfax, VA 22030		
LOCATION:	Employee Development Center, Build	ing #2189	
	DATE: 06-09 Jun 05	NOMINATION DEADLINE: 06 May 05	
TIME:	8:00 a.m. – 4:00 p.m.	,	
DESCRIPTION:	Setting operational goals and objectives is not enough. Effective organizations continually monitor operations and make corrections as needed. In this course, participants learn how to determine which processes need reengineering; identify and eliminate roadblocks to implementation; accurately pinpoint the real cost drivers; control inventory; manage quality; and hone their project management skills.		
OBJECTIVE:	 Upon completion of the course, students will be able to: ❖ Discuss the need for supply chain management. ❖ Identify the benefits of effective supply chain management. ❖ Identify purchasing strategies and vendor selection techniques. ❖ List the requirements for an effective inventory. ❖ Determine how much to order; and when to reorder. ❖ Apply simulation strategies. ❖ Apply project management techniques to aggregate and short-term scheduling. 		
AUDIENCE:	This course is designed for managem professionals.	ent analysts, managers, and other	
NOMINATIONS:	NAVAIR TEAM employees should request training by logging onto SAP R/3 using the SAP logon-pad. Complete step-by-step instructions can be found on the Career Development Office website at Career Development NOTE: Contractor personnel may attend on a space-available basis. Nominations must be made by letter addressed to the Program Coordinator. Once the nominee receives a confirmation of acceptance, a check made payable to the vendor must be sent directly to the Program Coordinator at the Employee Development Center prior to the first day of class.		
LENGTH:	4 Days		
CPE:	32 CPEs		
COST:	\$575		
METHOD OF PAYMENT:	Vendor accepts GCPC (Governmentwi	de Commercial Purchase Card).	
POC:	(301) 757-4123		

COURSE TITLE:	MANAGEMENT ANALYS	SIS IV: QUANTITATIVE	
	TECHNIQUES		
VENDOR:	Kais E Systems, Inc.		
	11350 Random Hills Road		
	Suite 650, #632		
	Fairfax, VA 22030		
LOCATION:	Employee Development Center, Build	ing #2189	
	DATE:	NOMINATION DEADLINE:	
	19-22 Sep 05	19 Aug 05	
TIME:	8:00 a.m. – 4:00 p.m.		
DESCRIPTION:	The purpose of this course is to identify	•	
	techniques to support managerial reco		
	fundamentals of decision-making, incl	_	
	trees; sensitivity analysis; queuing the		
OBJECTIVE:	Upon completion of the course, studer		
	Discuss the implications of waiting		
	❖ Discuss the goals of waiting line analysis.		
	 Identify measures of system performance. Develop guaring models 		
	 Develop queuing models. Develop a Monte Carlo simulation for a waiting line. 		
AUDIENCE:	This course is designed for management		
AUDIENCE.	professionals.	ent analysis, managers and other	
NOMINATIONS:	NAVAIR TEAM employees should red	ruest training by logging onto SAP	
NOMINATIONS.	R/3 using the SAP logon-pad. Comple		
	found on the Career Development Office website at Career Development		
	NOTE: Contractor personnel may attend on a space-available basis.		
	Nominations must be made by letter addressed to the Program		
	Coordinator. Once the nominee recei		
	check made payable to the vendor mu	•	
	Coordinator at the Employee Develop	ment Center prior to the first day of	
	class.		
LENGTH:	4 Days		
CPE:	32 CPEs	·	
COST:	\$575	·	
METHOD OF	Vendor accepts GCPC (Governmentwi	de Commercial Purchase Card).	
PAYMENT:			
POC:	(301) 757-4123		

COURSE TITLE:	COST BENEFIT ANALYS	IS FOR DECISION	
	SUPPORT		
VENDOR:	Kais E Systems, Inc.		
	11350 Random Hills Road		
	Suite 650, #632		
	Fairfax, VA 22030		
LOCATION:	Employee Development Center, Building	g #2189	
	DATE:	NOMINATION DEADLINE:	
	28-29 Mar 05	28 Feb 05	
TIME:	8:00 a.m. – 4:00 p.m.		
DESCRIPTION:	Cost benefit analysis (CBA) can take to	o long. Circumstances change or	
	strategic focus shifts before the CBA is	complete. Decision makers and	
	analysts end up at odds-rather than on t		
	use cost benefit as a practical decision i		
	Our 11-step approach to CBA serves bo		
	analyst. You learn how to refine CBA of		
	wisely, and test assumptions to be sure		
	learn how to avoid pitfalls from ineffective		
	You will gain insight into cost collection	•	
	alternatives for your CBA. You will learn		
	tomorrow's dollar today-to equalize une		
	revenue dollars. We will assess benefits as both tangible and intangible returns on investment.		
	You will be able to help minimize decision risk as you learn to apply sensitivity		
	analysis to key CBA decision variables.		
	alternatives from both an economic and		
	decision maker.	a strategic point of view to best aid the	
OBJECTIVE:	Upon completion of this course, the stud	dent will be able to:	
	 Discuss the requirements for a CBA. 		
	❖ Discuss the OMB Circular A-94.		
	Calculate the Net Present Value.		
	Identify the net benefit among several alternatives.		
	❖ Discuss what a format for a CBA should contain.		
	 Perform various exercises to make of 	lecisions among alternatives.	
NOMINATIONS:	NAVAIR TEAM employees should request training by logging onto SAP R/3		
	using the SAP logon-pad. Complete ste	'	
	the Career Development Office website		
	NOTE: Contractor personnel may atten	•	
	Nominations must be made by letter addressed to the Program Coordinator.		
	Once the nominee receives a confirmati		
	payable to the vendor must be sent dire		
LENGTH	Employee Development Center prior to	the first day of class.	
LENGTH:	2 Days		
CPE:	16 CPEs		
COST:	\$300	Commonated Durahass Count	
METHOD OF PAYMENT:	Vendor accepts GCPC (Governmentwide	e Commerciai Purchase Card).	
POC:	(301) 757-4123		

COURSE TITLE:	DATA ANALYSIS WITH M	IS EXCEL	
VENDOR:	Kais E Systems, Inc. 11350 Random Hills Road Suite 650, #632 Fairfax, VA 22030		
LOCATION:	Employee Development Center, Buildin	ng #2189	
	DATE: 02-05 May 05 11-14 Jul 05 15-18 Aug 05	NOMINATION DEADLINE: 01 Apr 05 10 Jun 05 15 Jul 05	
TIME:	8:00 a.m. – 4:00 p.m.		
DESCRIPTION:	This course allows the participant to combine data, mathematical formulas, text and graphics together in a single report or workbook. Participants learn statistics by analyzing data from real world problems-from surveys of hotel prices to physiological studies on NASA astronauts. Participants use both the text and the accompanying software to practice new skills using Microsoft Excel updated for Office 2000. Course topics include single variable graphs and statistics, scatterplots, probability distributions, tables, correlation and simple regression, multiple regression, time series, and statistical quality control.		
OBJECTIVE:	Upon completion of the course, the student will be able to: Work with data in Excel. Work with charts in Excel. Create Pivot Tables. Perform Regression Analysis. Correlation. Perform Multiple Regression. Analyze data over time. Develop Quality Control Charts.		
AUDIENCE:		nding of Excel	
NOMINATIONS:	Students should have a basic understanding of Excel. NAVAIR TEAM employees should request training by logging onto SAP R/3 using the SAP logon-pad. Complete step-by-step instructions can be found on the Career Development Office website at Career Development NOTE: Contractor personnel may attend on a space-available basis. Nominations must be made by letter addressed to the Program Coordinator. Once the nominee receives a confirmation of acceptance, a check made payable to the vendor must be sent directly to the Program Coordinator at the Employee Development Center prior to the first day of class.		
LENGTH:	4 Days		
CPE:	32 CPEs		
COST:	\$575		
METHOD OF PAYMENT:	Vendor accepts GCPC (Governmentwide	e Commercial Purchase Card).	
POC:	(301) 757-4123		

COURSE TITLE:	DATA COLLECTION AND	O ANALYSIS	
	TECHNIQUES		
VENDOR:	Kais E Systems, Inc. 11350 Random Hills Road Suite 650, #632 Fairfax, VA 22030		
LOCATION:	Employee Development Center, Buildir	ng #2189	
	DATE: 27-30 Jun 05	NOMINATION DEADLINE: 27 May 05	
TIME:	8:00 a.m. – 4:00 p.m.		
DESCRIPTION:	In this hands-on course, participants practice the four data collection techniques – measurement, survey, interview, and observation – through class activities and projects. Participants learn how to develop study methodology, design survey instruments, and determine sampling size and procedures. Analysis of data includes topics such as forecasting trends, determining averages and percentages, ranges of variation and standard deviation. Other topics include sampling errors; use of internal and external secondary data; quantitative and qualitative approaches to social science research; and the ethics and politics often associated with data collection and analysis.		
OBJECTIVE:	Upon completion of the course, the student will be able to: Develop a data collection plan. Collect data using data collection methods. Identify a statistically valid sample size. Create a sampling methodology. Conduct library research. Conduct internet research. Compute descriptive statistics.		
PREREQUISITE:	None		
NOMINATIONS:	NAVAIR TEAM employees should request training by logging onto SAP R/3 using the SAP logon-pad. Complete step-by-step instructions can be found on the Career Development Office website at Career Development NOTE: Contractor personnel may attend on a space-available basis. Nominations must be made by letter addressed to the Program Coordinator. Once the nominee receives a confirmation of acceptance, a check made payable to the vendor must be sent directly to the Program Coordinator at the Employee Development Center prior to the first day of class.		
LENGTH:	4 Days		
CPE:	32 CPEs		
COST:	\$575		
METHOD OF PAYMENT:	Vendor accepts GCPC (Governmentwide	e Commercial Purchase Card).	
POC:	(301) 757-4123		

COR: Kais E Systems, Inc. 11350 Random Hills Road Suite 650, #632 Fairfax, VA 22030 Employee Development Center, Building #2189
DATE: NOMINATION DEADLINE:
04-05 Mar 05 04 Feb 05
8:00 a.m. – 4:00 p.m.
Some say you can't manage what you can't measure. Certainly if you measure the wrong things, you won't get the right result! We will focus on how to develop and maintain unit improvement measures that focus on results using a proven framework. We will identify organizational key result areas so that your unit measures align with important organizational objectives. You will be able to assess your measurement systems-now and later.
You will be able to select key performance targets and examine effective measures used a variety of organizations, public and private. You'll be able to distinguish between mere outputs and useful outcomes. Data collection, unit consensus, and measurement tracking techniques will be carefully explored-including insights into key process improvement techniques to support your measurement efforts. This course helps you get the most from your next round of unit improvements in your quest to achieve useful results.
Upon completion of this course, students will be able to: Design an organizational improvement plan. Select measures and targets for your improvement efforts. Design organizational improvement efforts. Measure organizational improvement. Communicate improvements to ease change management. Analyze how and why results were achieved.
NATIONS: NAVAIR TEAM employees should request training by logging onto SAP R/3 using the SAP logon-pad. Complete step-by-step instructions can be found on the Career Development Office website at Career Development NOTE: Contractor personnel may attend on a space-available basis. Nominations must be made by letter addressed to the Program Coordinator. Once the nominee receives a confirmation of acceptance, a check made payable to the vendor must be sent directly to the Program Coordinator at the Employee Development Center prior to the first day of class.
TH: 2 Days
16 CPEs
: \$300
IOD OF Vendor accepts GCPC (Governmentwide Commercial Purchase Card). IENT:
(301) 757-4123

COURSE TITLE:	PERFORMANCE MEASU	REMENT	
VENDOR:	Kais E Systems, Inc.		
	11350 Random Hills Road		
	Suite 650, #632		
	Fairfax, VA 22030		
LOCATION:	Employee Development Center, Buildin	<u>-</u>	
	DATE:	NOMINATION DEADLINE:	
	11-12 Jul 05	10 Jun 05	
TIME:	8:00 a.m. – 4:00 p.m.		
DESCRIPTION:	Performance measurement is central to t		
	management of public services and to inc	, ,	
	competitive. Participants identify those m	•	
	unit, set realistic goals, and develop a me		
	Topics include preparation and analysis of customer-focused goals and objectives; of		
	interpretation of performance measures;		
		reporting of performance in order to gain	
	key support.	reporting or performance in order to gain	
OBJECTIVE:	Upon completion of the course, students will be able to:		
	Define performance measurement.		
	❖ Identify organizational performance measures.		
	 Develop metrics to link to the perforr 		
	Create a mission statement.		
	Create organizational goals.		
	Create organizational objectives.		
AUDIENCE:	Managers, analysts and program person	nnel responsible for monitoring and	
	reporting their activity's results.		
NOMINATIONS:	NAVAIR TEAM employees should request training by logging onto SAP R/3		
	using the SAP logon-pad. Complete step-by-step instructions can be found on		
	the Career Development Office website		
	NOTE: Contractor personnel may attend on a space-available basis.		
	Nominations must be made by letter addressed to the Program Coordinator. Once the nominee receives a confirmation of acceptance, a check made		
		• •	
	payable to the vendor must be sent directly to the Program Coordinator at the Employee Development Center prior to the first day of class.		
LENGTH:	2 Days		
CPE:	16 CPEs		
COST:	\$300		
METHOD OF	Vendor accepts GCPC (Governmentwide	e Commercial Purchase Card).	
PAYMENT:	,	,	
POC:	(301) 757-4123		

COURSE TITLE:	PRESENTING STATISTIC	S USING CHARTS,	
	GRAPHS AND TABLES	·	
VENDOR:	Kais E Systems, Inc. 11350 Random Hills Road Suite 650, #632 Fairfax, VA 22030		
LOCATION:	Employee Development Center, Buildin	ng #2189	
	DATE: 13-14 Jul 05	NOMINATION DEADLINE: 13 Jun 05	
TIME:	8:00 a.m. – 4:00 p.m.		
DESCRIPTION:	Anyone conveying quantitative informati statistics and have the skills needed to t graphics. Participants in this course spetendency, standard deviation, and simpl second day, they use a case study to ar This course combines statistical theory a participants an in-depth understanding or graphing.	cranslate the data into clear, effective end the first day reviewing central le correlation and regression. On the nalyze data and chart it for presentation. and practical application, and gives of both statistics and charting and	
OBJECTIVE:	 Upon completion of the course, students will be able to: Organize and summarize data. Compute basic descriptive statistics. Identify charting techniques. Perform simple correlation and regression. Enter data into an Excel spreadsheet. Use Excel's functions to perform statistics. Analyze data in Excel. Chart data in Excel. 		
NOMINATIONS:	NAVAIR TEAM employees should request training by logging onto SAP R/3 using the SAP logon-pad. Complete step-by-step instructions can be found on the Career Development Office website at Career Development NOTE: Contractor personnel may attend on a space-available basis. Nominations must be made by letter addressed to the Program Coordinator. Once the nominee receives a confirmation of acceptance, a check made payable to the vendor must be sent directly to the Program Coordinator at the Employee Development Center prior to the first day of class.		
LENGTH:	2 Days		
CPE:	16 CPEs		
COST:	\$300		
METHOD OF PAYMENT:	Vendor accepts GCPC (Governmentwide	e Commercial Purchase Card).	
POC:	(301) 757-4123		

COURSE TITLE:	PUTTING NUMBERS TO	WORK FOR YOUAN	
	INTRODUCTION TO STA	TISTICS	
VENDOR:	Kais E Systems, Inc.		
	11350 Random Hills Road		
	Suite 650, #632 Fairfax, VA 22030		
LOCATION:	Employee Development Center, Buildin	ng #2189	
LOGATION.	Employee Development Genter, Buildin	ig #2100	
	DATE:	NOMINATION DEADLINE:	
	22-25 Aug 05	22 Jul 05	
TIME:	8:00 a.m. – 4:00 p.m.		
DESCRIPTION:	Need to dust off those math skills? Dig		
	Dazzle the manager with some analysis		
		appilyBring your calculator as we walk	
	down Statistics Lane with step-by-step of	•	
OD IEOTIVE	analysis skills and put them to work for you in your organization.		
OBJECTIVE:	Upon completion of the course, students will be able to:		
	Define statistics and the role it plays in their organization.		
	 Evaluate numerical data. Determine when to accept and reject data. 		
	 Compute measures of central tender 		
	 Compute measures of variation. 	icy.	
	Normal Distribution.		
NOMINATIONS:	NAVAIR TEAM employees should requ	est training by logging onto SAP R/3	
	using the SAP logon-pad. Complete ste		
	the Career Development Office website		
	NOTE: Contractor personnel may attend on a space-available basis.		
	Nominations must be made by letter addressed to the Program Coordinator.		
	Once the nominee receives a confirmation of acceptance, a check made		
	payable to the vendor must be sent dire	,	
	Employee Development Center prior to	the first day of class.	
LENGTH:	4 Days		
CPE:	32 CPEs		
COST:	\$575		
METHOD OF	Vendor accepts GCPC (Governmentwide	e Commercial Purchase Card).	
PAYMENT:	(224) === 4422		
POC:	(301) 757-4123		